



consumers to pay for their parking time before leaving the space, as long as it's within the allowed time limit.

- Five-minute grace period: The meters are programmed with a five-minute grace period during which the driver may enter and exit a space without paying.

Additionally, we will provide parking ambassadors who will be stationed in the area to assist the public with the new system, answer questions, and provide a positive experience.

We'll also provide you, upon request, with printed flyers about the new parking system that you can share with your customers.

Moving forward, we will be providing you with regular updates on the status of the installation and when the new system is expected to be completed. Right now, we are anticipating an end-date of mid-November when all meters are live.

We welcome your feedback and want to hear from you. Please contact me at [judyd@romi.gov](mailto:judyd@romi.gov) or 248.246.3201 if you have any questions.

Learn more at [romi.gov/parking](http://romi.gov/parking).

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