



December 9, 2009

Scott Newman
ICCA Cable Comm Coordinator
City of Royal Oak
211 S. Williams
Royal Oak MI 48067

Dear Mr. Newman,

I write this letter to inform you that we will drop Bridges TV from our Digital Basic channel lineup on January 13th, 2010. The network launched five years ago has been unable to attract an audience and is available to less than 1% of the television household in the US. Based on the extremely low customer acceptance and cost, we don't believe it is the best interest of our customers and our company.

Customers will be notified via bill message and The Weather Channel crawl of this change.

If you have any questions, feel free to contact me at 248.677.9069.

Regards,

A handwritten signature in cursive script that reads "Kathy Kiste".

Kathy Kiste
WOW! Internet Cable Phone
Government and Customer Relations Manager