



It's that kind of experience.

October 12, 2010

Scott Newman
ICCA Cable Comm Coordinator
City of Royal Oak
211 S. Williams
Royal Oak MI 48067

Dear Mr. Newman,

I write this letter to inform you of a channel change. In order to continue to manage our cable offering, WOW! must occasionally relocate certain channels.

Effective November 10, 2010, ESPN Classic will move from channel 35 to channel 338.

WOW! customers will be notified via bill message, Weather Channel crawl and via email if they have a WOW! email address.

If you have any questions, feel free to contact me at 248.677.9069.

Regards,

A handwritten signature in cursive script that reads "Kathy Kiste".

Kathy Kiste
Government and Customer Relations Manager