



June 23, 2009

Scott Newman
ICCA Cable Comm Coordinator
City of Royal Oak
211 S. Williams
Royal Oak MI 48067

Dear Mr. Newman,

I am writing to inform you of channel changes that will take place on our channel line-up. As you are aware, there is a high demand for HD channels. With that being said, effective July 15, 2009 the following additions will take place on our Digital Value HD and Digital Basic HD at no added charge.

- TBS HD Channel 223
- Science HD Channel 247
- Speed HD Channel 234
- Big Ten HD Channel 219

Also WXYZ/ABC Weather will be added to our Digital Value Tier on channel 102.

Effective July 31, 2009, we will also be dropping "WE" on our Digital Basic tier.

If you have any questions, feel free to contact me at 248-677-9069.

Sincerely,

A handwritten signature in cursive script that reads "Kathy Kiste".

Kathy Kiste
WOW! Internet Cable Phone
Government and Customer Relations Manager